

**With Symetra's Beneficiary Companion Program, you're not alone.**



Scan to download and save the following number to your smart phone.

## Contact Us

 Toll-free: 1-877-823-5807

Provided by  **europ assistance**  
*you live we care*

## A Helping Hand After a Loss

### Symetra Beneficiary Companion Program

Symetra Group Life and Disability Income Insurance policies are insured by Symetra Life Insurance Company located at 777 108th Avenue NE, Suite 1200, Bellevue, WA 98004, and are not available in any U.S. territory. Benefit availability and provisions may vary by state. Symetra Life Insurance Company and Symetra Financial Corporation do not solicit business in the state of New York and are not authorized to do so.

In New York, employee benefits are insured by First Symetra National Life Insurance Company of New York, New York, NY. Mailing address: P.O. Box 34690, Seattle, WA 98124.

Symetra Life Insurance Company and First Symetra National Life Insurance Company of New York are subsidiaries of Symetra Financial Corporation. Both subsidiaries are separately responsible for their own financial obligations.

Beneficiary Companion is offered by Europ Assistance through Symetra Financial Corporation subsidiaries. Europ Assistance is not affiliated with any of the subsidiaries under Symetra Financial Corporation. For more information, visit [www.europassistance-usa.com](http://www.europassistance-usa.com).

Symetra<sup>®</sup> is a registered service mark of Symetra Life Insurance Company.



# Managing a loved one's final affairs can be overwhelming.

**The amount of time and effort needed to close an estate comes as a surprise to many beneficiaries.**

You're not alone with Symetra's Beneficiary Companion Program provided by Europ Assistance. Beneficiary Assistance Coordinators are there—24 hours a day—offering relief from the stress and frustration of time-consuming paperwork and details.

## Guidance Services

Call **1-877-823-5807** for your Beneficiary Companion Guidebook, a handy reference tool that navigates beneficiaries through the aftermath of a loved one's death.

Dedicated Beneficiary Assistance Coordinators are available 24/7 to:

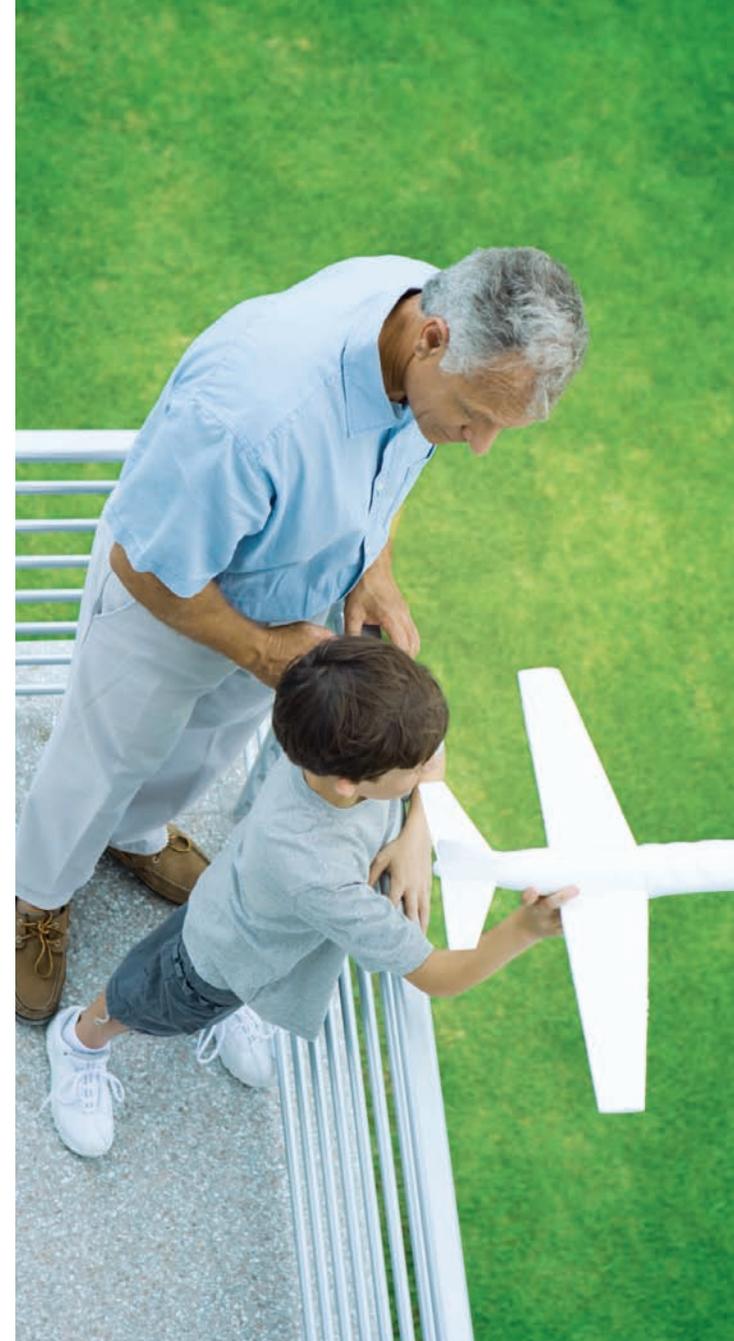
- > Answer any questions
- > Offer guidance on how to obtain death certificate copies
- > Manage notifications, including:
  - Social Security Administration
  - Credit reporting agencies
  - Credit card companies/financial institutions
  - Third-party vendors
  - Government agencies

## Fraud Resolution

A deceased's identity is an attractive target for criminals—and relatively easy to obtain. Protect it with Symetra's Beneficiary Companion Program.

Beneficiary Assistance Coordinators will help protect the loved one's identity and lend a hand in case the identity is stolen. Here's what the service includes:

- > A credit report review with the beneficiary.
- > Suppression of the deceased's credit report or an offer to freeze/close the account with credit bureaus.
- > Full-service resolution assistance if the deceased's identity is stolen, including affidavit assistance, credit bureau and fraud department notification, help filing a police report, and creditor follow-up.



**Support so that you can focus on family, not finances.**